



For other details, please click

Specified Commercial Transaction Act

Name of Seller	CAMPER JAPAN, INC.	-
Address of Seller	<Head office location> 49-13 MOTOYOYOGICYOU, SHIBUYA-KU, TOKYO, 151-0062 <Office> 2-11-1 SENDAGAYA, SHIBUYA-KU, TOKYO, 151-8575	-
Sales manager name	CEO YASUYUKI KOGE	-
Sales Price	Display for each product	-
Necessary amount other than product	Consumption Tax : 10% Shipping Fee : Free *Shipping is limited to Japan. Cash on Delivery Fee : Free	-
Payment method	Here is various payment methods.(Credit card / Cash on delivery) For other details, please click here.	https://www.camper.com/en_JP/at_cliente_faq.xhtml?faq=21
Payment deadline	Credit Card : It depends on your credit card's closing date and the details of your contract. Please check with your credit card company. Cash on Delivery : Payment must be made upon receipt of the product.	-

Cancellation,
Return and
Replacement

It is possible to cancel orders for items you have ordered.
If you don't see the option to cancel, we are unable to accept your cancellation because your order has already been processed, prepared for shipment or shipped. In this case, please contact Customer Service for assistance.
Returns will be accepted free of charge if the following conditions are met.

Items purchased from
CAMPER.COM
Unused products
Within 30 days of delivery
The product must be returned in the same packaging as when it was received.

Cancelled orders and returned items cannot be changed or exchanged for other items. Please reorder size and model you wish.
Please note that we may not be able to accept order cancellation or return depending on the contents of the order or the condition of the product. Socks and shoe care products are not eligible for return.
If the product is defective, it will be replaced with the same product only if it is in stock. If we do not have it in stock, we will refund your money.
* For other details, please click here.

https://www.camper.com/en_JP/at_cliente_faq.xhtml?tit=5

Seller's
Contact
Information

CAMPER OFFICIAL ONLINE
STORE Customer Service
TEL : 03-5412-1936 *Japanese only.
Monday to Friday 10 to 18 (GMT+9)
Except bank holiday.
Click here to contact us via email form.

https://www.camper.com/en_JP/contacto.xhtml