| Name of Seller               | CAMPER JAPAN, INC.  |
|------------------------------|---|
| Address of Seller            | 2-11-1 SENDAGAYA, SHIBUYA-KU, TOKYO, 151-8575                               |
| Sales manager name           | CEO OSAMU SAKASHITA   |
| Sales Price                  | Display for each product  |
| Necessary amount             | Consumption Tax : 10%   |
| other than product           | Shipping Fee : Free   |
|                              | *Shipping is limited to Japan.  |
|                              | Cash on Delivery Fee : Free   |
| Payment method               | Here is various payment methods.(Credit card / Cash on delivery)            |
|                              | For other details, please click here.                                       |
| Payment deadline             | Credit Card : It depends on your credit card's closing date and the         |
|                              | details of your contract. Please check with your credit card company.       |
|                              | Cash on Delivery : Payment must be made upon receipt of the product         |
| Cancellation, Return         | It is possible to cancel orders for items you have ordered.                 |
| and Replacement              | If you don't see the option to cancel, we are unable to accept your         |
|                              | cancellation because your order has already been processed, prepared        |
|                              | for shipment or shipped. In this case, please contact Customer Service      |
|                              | for assistance.   |
|                              | Returns will be accepted free of charge if the following conditions are     |
|                              | met.  |
|                              |   |
|                              | Items purchased from CAMPER.COM   |
|                              | Unused products   |
|                              | Within 30 days of delivery  |
|                              | The product must be returned in the same packaging as when it was           |
|                              | received.   |
|                              |   |
|                              | Cancelled orders and returned items cannot be changed or exchanged          |
|                              | for other items. Please reorder size and model you wish.                    |
|                              | Please note that we may not be able to accept order cancellation or         |
|                              | return depending on the contents of the order or the condition of the       |
|                              | product.  |
|                              | Socks and shoe care products are not eligible for return.                   |
|                              | If the product is defective, it will be replaced with the same product on   |
|                              | if it is in stock. If we do not have it in stock, we will refund your money |
|                              | * For other details, please click here.                                     |
| Seller's Contact Information | CAMPER OFFICIAL ONLINE STORE Customer Service                               |
|                              | TEL : 03-5412-1936 *Japanese only.  |
|                              | Monday to Friday 10 to 18 (GMT+9) Except bank holiday.                      |
|                              | Click here to contact us via email form.                                    |